



Requisition Form

Requisition Number: 7030/25/0013

Last Date for Submission: 23/03/2026

S.N.	SQU Product Code	Description	Qty	UOM	Remarks
1	COMSOFSO30021	SOFTWARE1	1	Nos	<p>Lump-sum implementation & 2 years subscription cost for the AI-Driven E-Proctoring System integrated with SQU's LMS (Moodle 4.5 or later versions) As follows:</p> <ol style="list-style-type: none">2 years subscription for E-Proctoring System for Sultan Qaboos University (annual payments) can be extended for one year.Licenses: 5000-10000 students/users.Cloudbased preferably in Oman or on premise.System should be scalable with the ability to accommodate 5000 concurrent users without degradation of system speed or stability.Biometric identity verification before and during exams.AI-powered behavior analysis to detect abnormal or suspicious activities during online examinations.Realtime monitoring with alerting capabilities.Lock screen or screen recording.Automated flagging and incident classification.Comprehensive postexam reports and analytics for faculty decisionmaking (with access and availability of old data of recorded sessions for at least 2 years).Seamless integration with Moodle 4.5 or Later version when system updated to newer versions.Future compatible with later Moodle versions whenever upgrade or update done by SQU for Moodle and its components.Compatibility updates to the system must be done within less than 2 weeks after any SQU Moodle version/release update <p>Compliance with Oman's Personal Data Protection Law, GDPR, and university security standards.</p>

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					<p>14. Compliance with WCAG accessibility standards.</p> <p>15. Prior to awarding a contract, the selected bidder is required to provide a Proof of Concept (POC) demonstration to further highlight the offered solution and its capabilities, in actual working conditions with no charge.</p> <p>16. All companies must deliver a presentation about their system before submitting their offer.</p> <p>17. 8 seats offshore training for business owner (CET)</p> <p>18. Frequent training for faculty members.</p> <p>19. Value added services such as training for Sultan Qaboos University students and staff</p> <p>SLA, Warranty, and Support</p> <ul style="list-style-type: none"> - The contractor must provide comprehensive technical support, covering issue resolution, performance optimization, and system monitoring. Warranty coverage ensures that the system functions according to specifications. - The agreed pricing should remain same or less as per first year and it should be eligible for 5 years. - Any extra users required in the future during the period of the SLA should be charged as per the agreed pricing in the SLA. - The number of user's/exams used for testing (for the first time) should not be counted from the actual user's agreement. - Any incident or error that occurs in the system should be addressed within 24 hours by the vendor. - The vendor should have a dedicated support team with focal point 24/7. - SQU is eligible to any updates, customizations or newer version of the system with no extra charge.