



## Requisition Form

Requisition Number: 7030/25/0013

Last Date for Submission: 26/01/2026

S.N.	SQU Product Code	Description	Qty	UOM	Remarks
1	COMSOFSO30021	SOFTWARE1	1	Nos	<p>Lump-sum implementation &amp; 2 years subscription cost for the AI-Driven E-Proctoring System integrated with SQU's LMS (Moodle 4.5 or later versions) As follows:</p> <ol style="list-style-type: none"> <li>2 years subscription for E-Proctoring System for Sultan Qaboos University (annual payments) can be extended for one year.</li> <li>Licenses: 5000-10000 students/users.</li> <li>Cloudbased preferably in Oman or on premise.</li> <li>System should be scalable with the ability to accommodate 5000 concurrent users without degradation of system speed or stability.</li> <li>Biometric identity verification before and during exams.</li> <li>AI-powered behavior analysis to detect abnormal or suspicious activities during online examinations.</li> <li>Realtime monitoring with alerting capabilities.</li> <li>Lock screen or screen recording.</li> <li>Automated flagging and incident classification.</li> <li>Comprehensive postexam reports and analytics for faculty decisionmaking (with access and availability of old data of recorded sessions for at least 2 years).</li> <li>Seamless integration with Moodle 4.5 or Later version when system updated to newer versions.</li> <li>Future compatible with later Moodle versions whenever upgrade or update done by SQU for Moodle and its components.</li> <li>Compatibility updates to the system must be done within less than 2 weeks after any SQU Moodle version/release update</li> <li>Compliance with Oman's Personal Data Protection Law, GDPR, and university security standards.</li> </ol>

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					<p>14. Compliance with WCAG accessibility standards.</p> <p>15. Prior to awarding a contract, the selected bidder is required to provide a Proof of Concept (POC) demonstration to further highlight the offered solution and its capabilities, in actual working conditions with no charge.</p> <p>16. All companies must deliver a presentation about their system before submitting their offer.</p> <p>17. 8 seats offshore training for business owner (CET)</p> <p>18. Frequent training for faculty members.</p> <p>19. Value added services such as training for Sultan Qaboos University students and staff</p> <p>SLA, Warranty, and Support</p> <ul style="list-style-type: none"> <li>- The contractor must provide comprehensive technical support, covering issue resolution, performance optimization, and system monitoring. Warranty coverage ensures that the system functions according to specifications.</li> <li>- The agreed pricing should remain same or less as per first year and it should be eligible for 5 years.</li> <li>- Any extra users required in the future during the period of the SLA should be charged as per the agreed pricing in the SLA.</li> <li>- The number of user's/exams used for testing (for the first time) should not be counted from the actual user's agreement.</li> <li>- Any incident or error that occurs in the system should be addressed within 24 hours by the vendor.</li> <li>- The vendor should have a dedicated support team with focal point 24/7.</li> <li>- SQU is eligible to any updates, customizations or newer version of the system with no extra charge.</li> </ul>